Our Primary Outreach Service (POS) is a planned service that will offer support to Oldham secondary schools when a child or young person is experiencing significant difficulty in school and the presentation of their behaviour means they are at risk of permanent exclusion.

Our service will support staff in schools to explore any barriers to attendance, learning and to improve inclusion and outcomes for identified pupils. Our focus will be on supporting and coaching colleagues to better understand the presentation of a child’s behaviour as a form of communication and approaches that help children to engage, enjoy and achieve in their learning.

School identifies child at risk of permanent exclusion and completes POS referral form and parental consent sends to POS manager

Primary Outreach Service Manager triages the referrals

POS team inform school that case has been allocated a member of POS team

Meeting between POS team, school, pupil and parents/ carers

Up to 2 weeks observation period agreed

Report generated by POS team and presented to school/ plan of action agreed

POS team support as necessary through modelling/ coaching and CPD as agreed

POS team act in an advisory capacity offering support to the school team

Case signed off in agreement between POS manager and mainstream school

[Click here for referral form](%5C%5C%5C%5CKINGS-DC1%5C%5CStaff%20Shared%5C%5CLaurel%20Bank%5C%5CPrimary%20Outreach%20Service%5C%5CPOS%20Consultation%20Form%20June%202025.docx)

[Click here for POS information leaflet](%5C%5C%5C%5CKINGS-DC1%5C%5CStaff%20Shared%5C%5CLaurel%20Bank%5C%5CPrimary%20Outreach%20Service%5C%5CPOS%20Leaflet%20June%202025.doc)

[Click here for parental consent form](%5C%5C%5C%5CKINGS-DC1%5C%5CStaff%20Shared%5C%5CLaurel%20Bank%5C%5CPrimary%20Outreach%20Service%5C%5CPOS%20Family%20Consent%20Form%20June%202025.docx)